

Wolcott Public Library Survey

How would you rate each of the following library services?

	Excellent	Good	Fair	Poor	Don't know/Not applicable
Customer service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Collection (books, DVDs, music, newspapers, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Programs (classes, story-times, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online services (website, catalog, research databases, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ILL (Inter-library loan)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library policies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Computers and printers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Internet access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hours of operation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, how would you rate the library?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you visit the Wolcott Library, what keeps you coming back? (check all that apply)

- | | | | | |
|--|------------|---|-------------------------------|------------------------------|
| <input type="checkbox"/> Basic Literacy (learning to read) | Borrowing: | <input type="checkbox"/> books/magazines | <input type="checkbox"/> DVDs | <input type="checkbox"/> CDs |
| <input type="checkbox"/> Business & Career Information | | <input type="checkbox"/> Programs & Activities | | |
| <input type="checkbox"/> School reports/Projects | | <input type="checkbox"/> Government Information | | |
| <input type="checkbox"/> Life-long Learning | | <input type="checkbox"/> Local History & Genealogy | | |
| <input type="checkbox"/> Public Forum for Ideas | | <input type="checkbox"/> Exam Proctoring/Tutoring | | |
| <input type="checkbox"/> Museum Passes | | <input type="checkbox"/> Movie Matinee/Family Movie | | |
| <input type="checkbox"/> Book Sales | | <input type="checkbox"/> Research | | |

What would you like to see added to our collection?

- DVDs Music CDs E-books Audiobooks Large Print Books Non-fiction books
 Newspapers Periodicals Museum passes
 Books for: Adults Teens Children

Would you use any of the following services or attend the programs below?

- Author Talks
- Creative & Visual Arts programming
- Cultural programs
- Current events/Politics Speaker series
- Borrow E-readers

Support for homeschoolers? If so, what type? _____

Additional online databases? If so, which ones? _____

What improvements would you like to see to the Library: (please explain)

Website? _____

Building/facilities? _____

Grounds? _____

Hours? _____

Programming schedule? _____

What is the best way for the Wolcott Library to communicate with you?

- Newspaper
- Library website
- Social Media
- Mail
- Printed materials in Library
- Email

If you would like to receive information from the Library through email, please sign up below:

Demographics

Do you have a Wolcott Library card? Yes No

Are you a Wolcott resident? Yes/No If not, where do you live? _____

Are you: Female Male

Age range: youth middle-schooler teen adult retiree senior

Number of children in household, by age range:

0-5 _____ 6-10 _____ 11-14 _____ 15-18 _____ 19+ _____

You use the Library: frequently occasionally rarely never- why?

You use the Library website: frequently occasionally rarely never- why?

To be entered in the Chromebook drawing, please include contact information below and return survey in person or by mail BY MAY 31st to: 469 Bound Line Rd. Wolcott, CT 06716. Drawing to be held on June 5th.

Name: _____ **Phone:** _____

